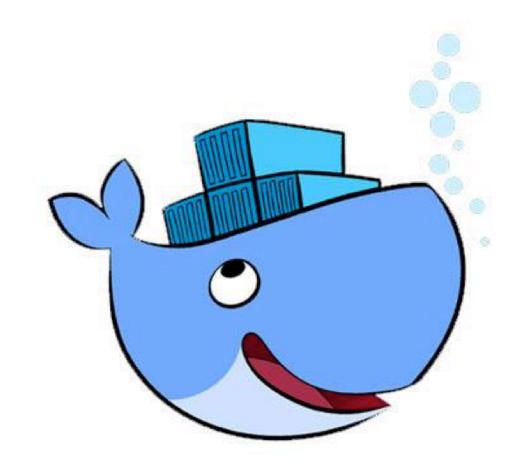
# Containers in the Enterprise

Avoiding the Kobayashi Maru

## Agenda

- Containers Bring Change
- An Approach
  - Required Software
  - Processes
  - Cultural Changes
- Additional Concerns
- Lessons Learned



## Why This Talk?

- Containers are great
- You're here
- How do we get it home?
  - Especially in large organizations

### Container Adoption is Crazy Fast

- Containers are being adopted at a faster rate than public cloud
  - AWS turned 10 years old this year, with 57% of companies using it
  - Docker turned 3 years old this year, already has 27% penetration
    - Last year it had 13%
- If the migration to cloud was hard for large organizations, how easy will the migration to containers be?



## Group Size Affects Approach

|                 | Small Groups / Startups   | Enterprise                               |
|-----------------|---|--|
| Roles           | People wearing multiple hats  | Specific roles established               |
| Change Appetite | Open to change; easy to convince Many other changes happening; change f |  |
| Change Pace     | Easy to establish acceptable speed                                      | Likely accepted speed: glacial           |
| Communication   | Have a standup  | Exercise in herding cats                 |
| Fear            | Low embarrassment if failure; change or die                             | Fear of making mistakes can be very high |

### Containers: Going from Rabbit Ears to Cable

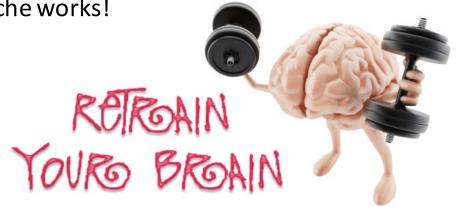
- In traditional model, software choices typically restricted
  - Push to use similar platforms (and versions) across enterprise
  - Ease of operations: easy
    - "I know apache"
- In container model, software choices are vastly increased
  - Developers can have programming language of the month
  - Ease of Operations: difficult
    - "I know apache, nginx, lighttpd, caddy and Hiawatha"





### Developers Need to Adjust

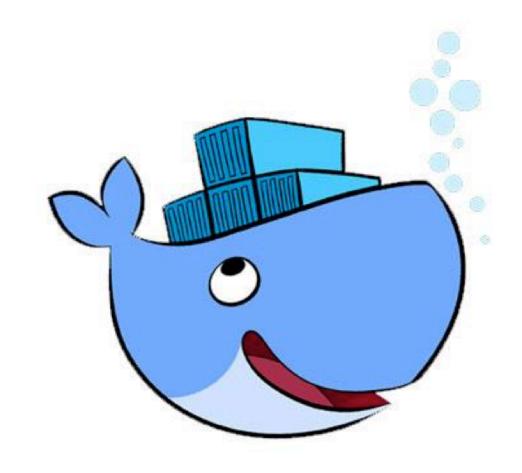
- Developers are being empowered, but need to take on additional responsibility
- Need to know how to build underlying software
  - Even if it is just FROM nginx
- Need to either:
  - Know how to document operational routines of their services and train others
    - System Administrators no longer explaining how Apache works!
  - Embrace DevOps culture



# You Need a Plan

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### What Do You Need For Containers?

Most companies already have most of what is needed:

- Enterprise-Ready Container Registry
- CI/CD Build Environment
- Container Orchestrator
- Version Control System
- Job Ticketing System
- Company Wiki-like system

### Enterprise-Ready Container Registry

Can be done with hosted solution, but some enterprises may require on premises solution

- Typical needs:
  - Group Membership
  - User permissions
    - Both Developer and Machine
- Nice to have:
  - Vulnerability Scanning / Notification
  - Auditing

### CI/CD Build Environment

Most enterprises have this, but some groups resist embracing it

- Must haves:
  - Docker (or some other container runtime) available
- Good to haves:
  - Integration with version control
    - Triggers for automatic builds
  - Notification integration with chat rooms, etc.
  - Integration with container orchestrator
  - Integration with ticketing system

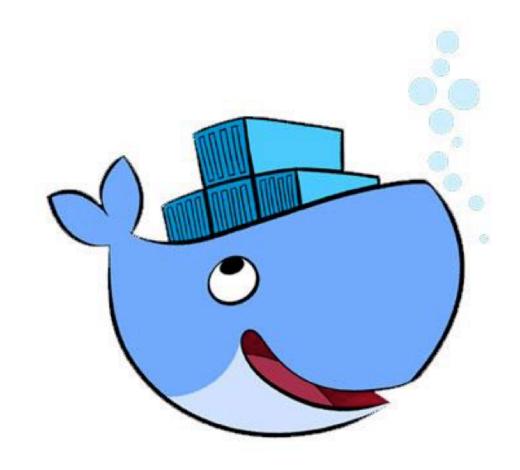
### Container Orchestrator

Even if you do not use a container orchestrator for production needs now, get familiar with one

- What its used for:
  - Ability to run / smoke test built container images as part of validation process

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### Standardize On Single Container Registry

### Operations / Information Security will thank you

- Easier to audit
  - Writes and Reads
  - Vulnerable Images
    - Ability to revoke compromised images and know who is pulling them
- Avoids comparisons to

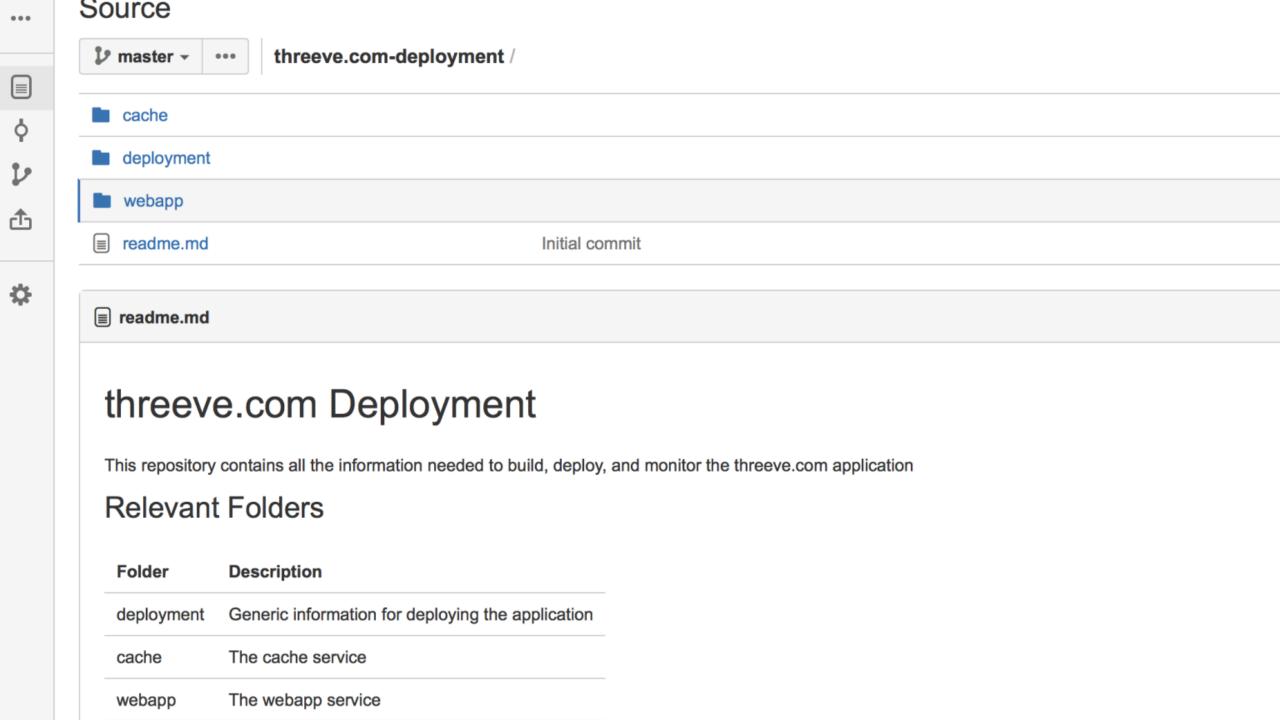
```
ruby -e "$(curl -fsSL https://random.server.io/totally/legit/code)"
```

## Establish Repositories For Images & Services

Separate from application code

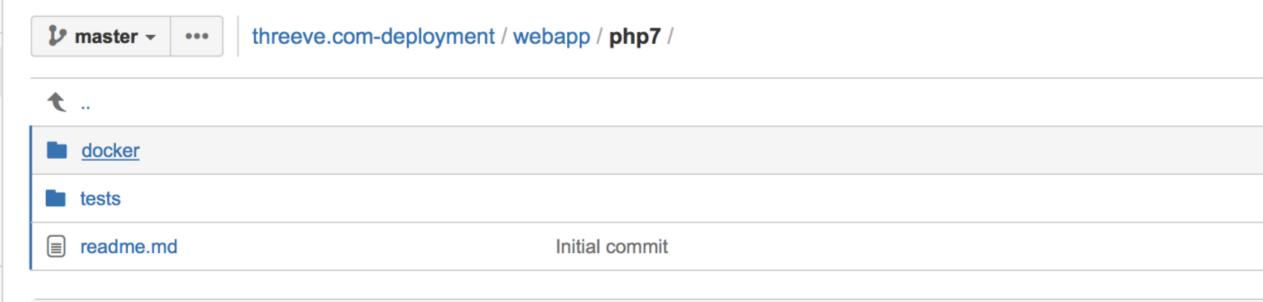
### For Images:

- Dockerfile and related artifacts
- Tests to validate built images
- Information about who maintains image
- Configuration / Parameterization Options
- Build instructions (link to known build job)



Fooville / threeve.com-deployment

#### Source



### PHP 7 Container Image for threeve.com

This image should extend our standard PHP 7 image, but have the following

Have the threeve.com code located in /threeve.com

## Establish Repositories For Images & Services

#### For Services:

- Deployment Artifacts
  - Kubernetes pods, ECS tasks, etc.
- Documentation of Interconnectivity
  - Network concerns, File access needs, etc.
- Operational Footprint
  - CPU, Memory constraints
  - Scaling thresholds
- Service Reliability Information
  - How to measure service health



### Deployment information

PHP Engine and Web Engine need to be linked into the same network

| Port | Internal / External | Container | Reason                                       |
|------|---------------------|-----------|--|
| 80   | External            | Apache    | Handles web requests                         |
| 9000 | Internal            | PHP7      | Handles php requests via FastCGI from Apache |
| 9001 | External            | PHP7      | Handles XDebug sessions, if enabled          |



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#### Source





### **Kubernetes Deployment**

#### Stages

| Stage      | Purpose                                 |
|------------|---|
| Production | Receives actual threeve.com traffic     |
| Testing    | Used for CI/CD testing, torn down often |

#### What files are needed

| Service                                    | Purpose   |
|--|---|
| threeve-webapp-image-pull-secret.yaml      | Image pull secret for threeve.com webapp container images |
| threeve-webapp-replication-controller.yaml | Specifies the replication controller for the webapp       |

### Fooville / threeve.com-deployment

### Source

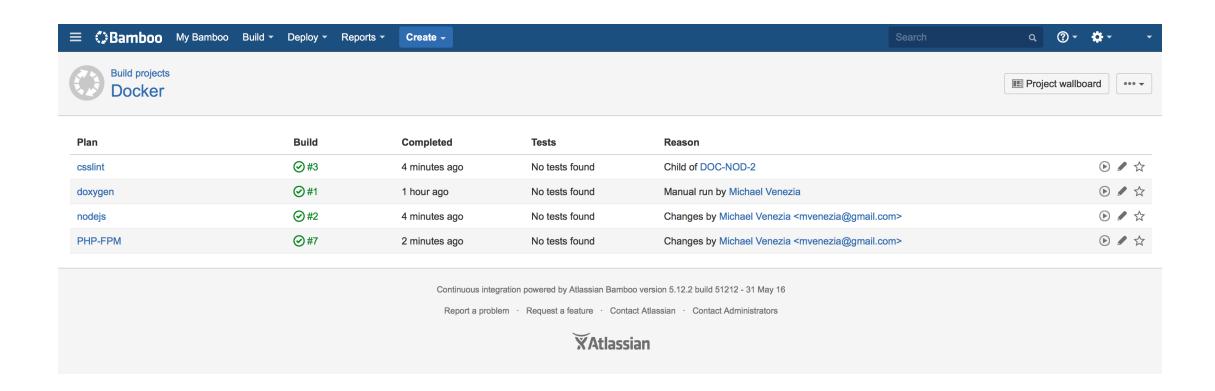


### Automated Builds

### For every service and image

- Triggered by changes in:
  - Image/Service repository
  - Linked application code
  - Upstream builds
    - Derivative of image X? Rebuild when X changes!
- Capable of automated deployment
  - Continuous Delivery is container image publishing
  - Continuous Deployment is integration with container orchestrator

## Builds Should Embrace CI/CD & Dependencies



### Automated Builds

- Make it easy for someone else to build and deploy your service
  - Security Vulnerability
  - Hit by bus
- Runs tests to validate result
  - Run tests on container image before pushing to registry
  - Push to registry
  - Deploy to test environment
  - Perform end to end tests
  - Promote to production

### Automated Builds

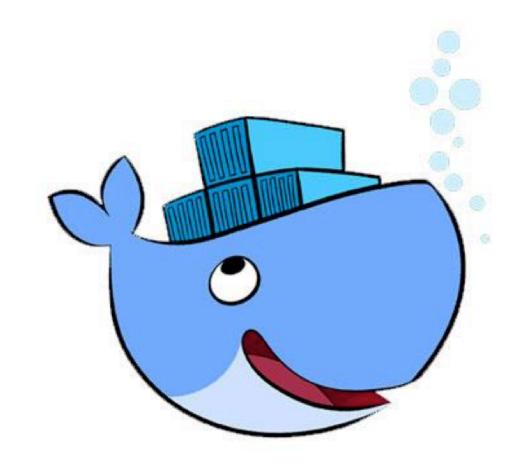
- Integrated ticketing system provides complete visibility
  - What tickets were included in build
  - What tickets are closed with deployment
    - What tickets are reopened with rollback
- Need Prune Policy
  - If automated builds are happening, container images will increase without bound
  - Need eviction policy so only N amount of images are kept around

## Publish Services and Images to Catalog

- Image discovery still a bit problematic
  - Search works, but so what?
- Provide centralized list, presumably in a Wiki
  - Images and Services available
  - Which team is maintaining them
  - Build link
  - Repository Link
  - Example(s) of Image or Service being used

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### Images and Services Can Be Reused

- All too often teams do not think of reusability of image or service
  - Yet vast majority of images extend from an existing image

### Container Images: Analogous to OOP

- Think of images as classes in OOP
  - Configuration variables
  - Serve a specific purpose
  - Can either be:
    - Delegated to, like a sidecar container
    - Enhanced, like a ruby image with application code burned in
- Use judgement to decide seams
  - Ask how could you sell this image to someone else

### Embrace Internal Open Source

- Side effect of Service / Image repositories: Forking
- Allow other groups to fork / pull request updates
- Reduces container variants while also reducing maintenance
  - Easier for Information Security to audit
  - One group has to maintain container image, all groups benefit
- Allows for transfer of control
  - Group may shift away from python, but other groups may want to continue it

### Have Open Source Strategy

Have a great container image? Shouldn't it be on Docker Hub too?

- Good Karma
- Increases visibility / free advertising!
- Maybe even reduced maintenance

### Embrace CI/CD

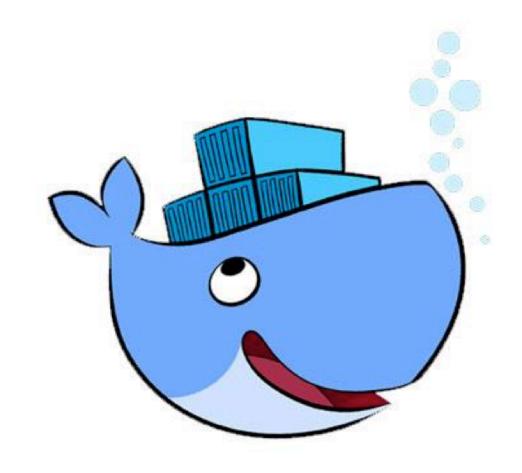
- Containers lend well to CI/CD
  - Immutable environments
  - Repeatable events
- May be the bait needed to convince groups to embrace CI/CD

### Encourage Ownership

- Containers allow for any developer to pick any technology
- Processes enforce developer to make technology sustainable
  - Documentation of deployment
  - Build jobs
  - Tests
- Fosters innovation within organization

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## Additional Security: Signed Images

- Available through Docker and rkt
- Allows centralized authorization
- Not very prevalent
  - Use is increasing
  - Can help convince some groups regarding security or fidelity





#### Software-Defined Firewalls

#### • Desire:

- Firewalls similar to traditional cloud-provided firewalls
- Have auditability

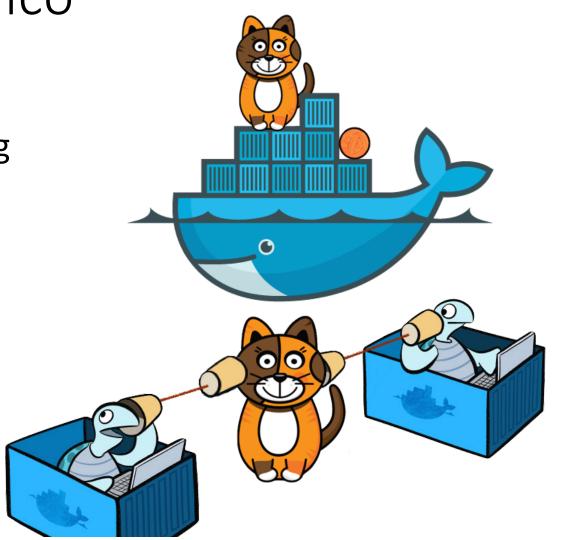
#### • Problem:

- Container Orchestrators tend to schedule containers in a rather fluid environment
- Some container environments hide the underlying cloud almost completely
  - Kubernetes with network overlay

# Solution: Project Calico

 Allows engineering team to define firewalls within existing artifacts

- Easily Auditable
- Performs well

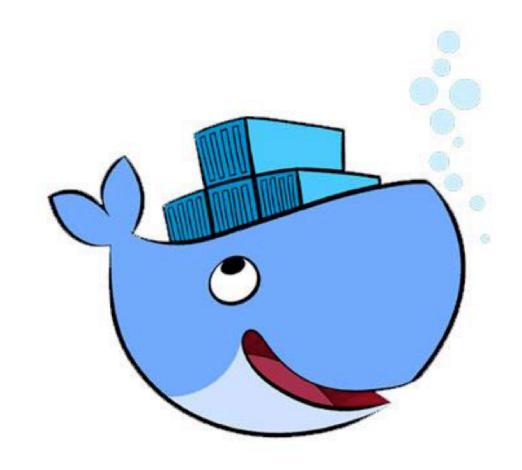


#### **Embrace Container-Native Monitoring**

- Traditional monitoring changes when moving to container orchestration
- Good time to re-evaluate approach and desired outcomes from monitoring
  - Is service and VM monitoring one in the same currently?
  - Are you already using projects like statsd or Prometheus?
- Providing a good monitoring tool can help ease transition into cloudnative computing

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#### Not Everyone Gets It, Or You

- Be prepared for differences of opinion on what things are
- Who's right?
  - Single container and service image of MySQL, Apache, PHP, Wordpress
  - Two services
    - MySQL
    - Web Service
      - Apache
      - PHP + Wordpress

## Adjustments Are Always Needed

- What works for one organization may not work for another
- Be open to changes if organization desires it
  - Better for a subpar agreement than no agreement



#### Not Everyone Will Share, Nor Look

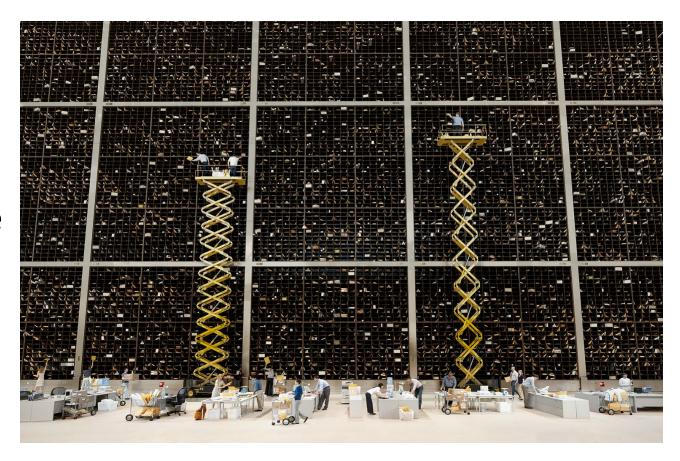
- People may not create repositories, build jobs, publish services to central list
  - May not see value

 Others may never look to see if existing container images exist



#### Too Much Work

- Creating repositories and documentation may seem like too much work
- Containers are supposed to be fun, this seems like a drag



# Don't Give Up

- Change is hard
- May take multiple attempts to gain traction
- See what works, what does not, and adjust



#### Thanks!

Any Questions?

- mvenezia@gmail.com
- <a href="https://github.com/venezia">https://github.com/venezia</a>

## Example of outdated role: Repo Maintainer

- In traditional VM world, large enterprises often standardize on:
  - Single Linux distribution
  - Single private package repository
    - Often with limited versions of any given package

- In container-native environment:
  - No single Linux distribution
  - Each individual/group creates packages
  - No need for private packages
    - But now new people need to learn similar practices



## Consequences of No Central Repo Maintainer

- Packages everywhere!
  - Every group creates own nginx variant
  - Who's monitoring for vulnerabilities?

- Nightmare for Compliance / Information Security
  - Typically easier when single authority of creating packages
  - Horse has left the stable, need to adjust thinking

